



Position Title: **Broadband Installer**

Reports To: Field Operations Supervisor

Schedule: Tuesday-Saturday

Starting Pay: \$12.20/per hour

**Position Summary:** The primary goal of the Broadband Installer is to provide quality service to customers. Perform a variety of customer focused activities pertaining to but not limited to video, high speed internet, and phone installation in customer's homes, multi dwelling units, and commercial properties.

**Essential Duties and Responsibilities:**

- Sells new services to customers, attempts to upgrade existing customers, and may be required to meet sales goals
- Completes drop installations from the tap to BendBroadband equipment, in both single and multi-dwelling units
- Performs a variety of installations including but not limited to video, voice, and data
- Analyzes picture quality and measures signal level with proper test equipment to ensure that the delivered service is working properly following installation of service
- Reads signal level through use of field strength meter, adds and subtracts signal level, and trouble shoots problems
- Maintains proper NESC/NEC clearances
- Installs connectors, fasteners, coax, and uses a variety of hand tools
- Crawls under homes or in attics as needed
- Drive and maintain a company vehicle in performance of job duties
- Completes appropriate paperwork functions as required
- Climb poles with proper equipment (safety belt, safety strap, and climbers) using gaffs and/or ladders
- Reads general drop system layout from work orders or system design prints
- Wears BendBroadband uniform and approved climbing boots
- Other functions that may be assigned

**Preferred Qualifications:**

- A high school diploma or equivalent. Trade school training a plus.
- Prior cable TV installation experienced preferred
- Take and satisfactorily pass the in house training and certification program
- Understanding of computers preferred (PC and/or Macintosh), including DOS, Internet, IE4.0
- Ability to interpret and correctly fill-out various work order forms provided by the company
- Ability to professionally interact with customers and co-workers; strong verbal communication skills
- Intrinsic motivation desired; understands and supports company goals, including working overtime as needed
- Strong work ethic with an emphasis in team commitment desired
- Valid driver's license with satisfactory driving record
- Successful criminal background check
- Final applicants are required to take and satisfactorily pass a pre-employment drug test within 24 hours of notification

**Physical Demands:**

*The work environment characteristics described here are representative of those an associate encounters while performing the essential functions of this position. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.*

- Frequently operates vehicles in company's fleet
- Frequently lift and carry 70 -100 pounds
- Frequently bend, squat, crawl, and reach above shoulder level
- Frequently climb poles with proper equipment (safety belt, safety strap, and gaffs), ladders or other structures as needed